

Medical Case Management



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MESSA's Medical Case Management (MCM) program provides members with serious illnesses or injuries with personal support from a registered nurse.

MESSA's MCM nurses work directly with members and their families to ensure they access the right care at the right time and return to their highest quality of life.

The nurses work with members who have had a variety of catastrophic injuries or illnesses, including head injuries, spinal cord injuries, amputations, severe burns, multiple fractures, cancer, ALS, multiple sclerosis, stroke, muscular dystrophy and infants with complex medical issues.

Through our MCM program, our nurses can assist you in navigating the health care system, identifying local resources, and serving as your personal advocate during a difficult and often stressful time.

MESSA members can enroll in MCM by calling **800.441.4626**. Nurse coordinators are available 8 a.m.-5 p.m., Monday through Friday, to answer MCM-related questions.

