

Request For Transitional Care

Transitional care is an option provided so that members in an ongoing treatment plan do not have to interrupt the treatment or abruptly change physicians in order to receive “in-network” benefits. Generally, the transitional care is for a specific period of time and for significant medical conditions.

If you are enrolling in a MESSA plan and are involved in “ongoing treatment” with a provider who is not a part of the network, you have the option of applying for transitional care. If transitional care is approved, benefits are paid at the in-network level. We recommend you apply for transitional care immediately to avoid receiving out-of-network benefits when you might qualify for in-network benefits.

How do I apply for transitional care?

Read through the questions and answers that follow to see if you should apply for transitional care. If you believe you meet the “ongoing treatment” criteria, please complete the Request For Transitional Care form on the reverse side.

Are there certain conditions that qualify for transitional care?

Yes. Some examples of conditions that qualify for transitional care include:

- Pregnancy
- Dialysis
- Chemotherapy
- Radiation therapy
- Physical therapy
- Speech therapy
- Rehabilitation therapy
- Mental health care

Is there a time limit on how long transitional care can be continued?

Yes. Transitional care will be for no more than three months, which gives you time to complete your current treatment or transfer your care to an in-network provider.

Can I apply for transitional care for more than one condition?

Yes. You can apply by completing a Request for Transitional Care form for each provider and each condition that you would like to continue treatment for under the transitional care provision.

Can my provider who is treating me for an approved transitional care condition treat me for any other conditions?

No. To receive in-network benefits, the provider can only treat you for an approved transitional care condition. For Choices, you will need to see in-network providers to receive in-network benefits for other conditions.

Can my provider join the network?

For information on joining the network, your provider can call 800.822.2761.

What if my specialist asks me to follow-up with him/her once a year?

Since your treatment isn't being interrupted, this would not be considered a transition.

To receive in-network benefits, please ensure that your transitional care request has been approved before receiving care from an out-of-network provider.

For further information contact MESSA Member Services at 800.336.0013.

Request for Transitional Care form on the following page



Good health. Good business. Great schools.

1475 Kendale Blvd., P.O. Box 2560
East Lansing, Michigan 48826-2560
517.332.2581 800.292.4910
www.messa.org

Request For Transitional Care

MESSA Member / Patient Information <i>(Please print)</i>			<input type="checkbox"/> Original Request	<input type="checkbox"/> Extension
First Name of Patient	Last Name of Patient		Patient's Date of Birth (MM/DD/YY)	
First Name of Member	Last Name of Member		Member's Social Security #	
Address			Home Phone # ()	
Address 2			School District	
City	State	Zip code	Work / School Phone # ()	

Information about Condition

1 Condition being treated: Pregnancy Other, specify: _____

- How long has the physician been treating the patient for this condition? _____ years _____ months _____ visits
- Last appointment date (*prior to effective date of policy*): _____
(m m / d d / y y)
- How long is treatment for this condition expected to continue? _____ years _____ months _____ visits

2 Since transitional care is available only for significant medical conditions, please provide medical information about your current course of treatment so that we may evaluate your request.

Physician Information

Name of Physician			
Address			Specialty
City	State	Zip code	Phone # ()

Release

Please accept this signed form as permission to release any information to MESSA or BCBSM concerning my ongoing medical treatment.

Signature of patient: _____ Date _____

Signature of member if patient is under age 18: _____

MESSA or BCBSM will use this information solely to consider your case for transitional care by a MESSA network physician.

Upon completion, please return to:
MESSA Member Services • PO Box 2560 • East Lansing, MI 48826-2560
Toll-free phone 800.336.0013
Fax 517.337.5498